

## Migration Services

For all FileNet Platforms

... *Conversions, Consolidations, Foreign Input*

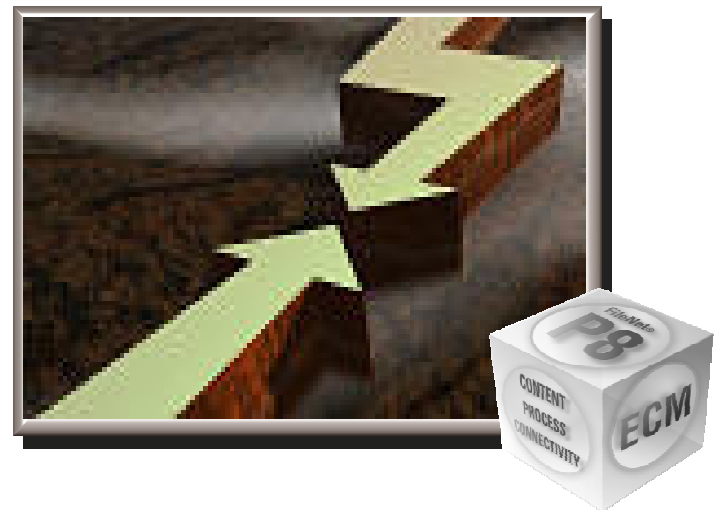
ICI Solutions' KwikWork® tools and methods provide FileNet clients with the ability to consolidate to a single platform, while leveraging the latest storage technologies. Migration and conversion services have a significant and positive impact on reducing the total cost of ownership (TCO).

### Consolidation and Migration options are significant factors in controlling costs.

Moving to a single platform as well as leveraging new storage technologies are key strategies in reducing FTE costs specific to training and operations, as well as overall maintenance and support costs associated with hardware and software components. Migration services is the answer.

#### Migration Services include:

- ◆ Image Services to Content Manager
- ◆ Content Services to Content Manager
- ◆ OSAR to MSAR
- ◆ OSAR to CSAR
- ◆ Report Manager to Content Manager
- ◆ Foreign input to all FileNet platforms
- ◆ Application Migration Tools
- ◆ Quality Control and Audit Tools
- ◆ Remote and/or Onsite Migration Services

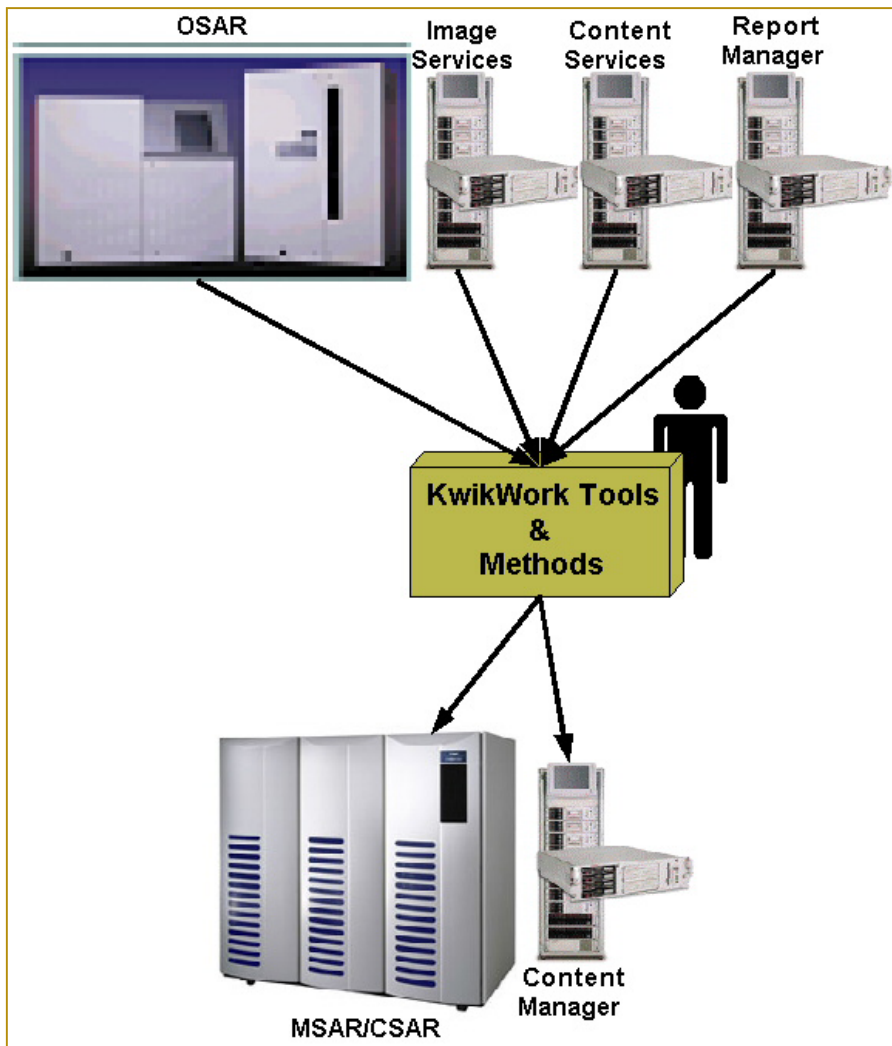


### Migration Benefits...

- ◆ FTE reduction (training and system operations)
- ◆ Maintenance/support reduction (hardware and software components)
- ◆ Improved response time and up-time
- ◆ Improved customer/user satisfaction (Enterprise content for all inquiries)

Application tools and proven methodologies are critical to cost effective and fool proof Migrations....

**contact us today!**



**Configurable out-of-the-box applications provide for rapid deployment and expedited benefit attainment.**

*...Automated and fool proof.*

**Varied System Configurations**

- ◆ Supports wide variety of deployments (single, multi-server environments)

**Lifecycle Implementation Services**

- ◆ Business Case Services
- ◆ Implementation Services
- ◆ IT Support Services
- ◆ Production Support Services

**Business Continuity**

- ◆ Single Point of Contact (SPOC); includes software, hardware, and application support
- ◆ Optional 24x7 Offering
- ◆ Remote System Administration
- ◆ Application System Monitoring

**888.82IMAGE**

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