

# ENTERPRISE CONTENT MANAGEMENT AND COMPLIANCE SOLUTIONS

## ABOUT ICI ...

ICI Solutions, Inc. is a nationally recognized specialist in the Enterprise Content Management (ECM) industry. Since 1993, ICI Solutions has successfully implemented more than 200 mission critical systems for business and government customers, providing end-to-end solutions to capture, manage, and process paper and digital documents. ICI has a unique set of business consulting and project delivery methodologies that enable projects to be delivered quickly and successfully, reducing our customers' risk and decreasing the time to recognize their return on investment. With more than 80 long-term maintenance clients, ICI believes that maintaining business continuity is paramount. ICI is one of a handful of organizations that provide 24/7 single-point-of-contact in conjunction with proactive system monitoring for every component (both hardware and software) of your solution.

## BPF SOLUTION OFFERINGS

As an authorized FileNet Business Process Framework Partner, ICI's **kwikwork** BPF IBM FileNet P8 enables a "point and shoot" user interface for rapid deployments, providing solution templates for Government, Insurance, Finance, and most recently for the Energy and Manufacturing arenas.

## SUPPORT SERVICES

Our focus is sound - delivering Total System Support Solutions which meet the needs of our customers (one size does not fit all), while becoming a long term strategic partner, which includes maintenance, support and business continuity offerings.

With over 80 long-term maintenance clients, ICI believes that maintaining business continuity is a paramount. We are one of a handful of organizations that provide 24/7 single-point-of-contact in conjunction with proactive system monitoring for every component (both hardware and software) of your solution.

## Distinctions

1993 - 2006



**FileNet** Business Partner  
**Microsoft** Certified Partner

2003 - 2006

**FileNet** \$1M Dollar Club

2005

**FileNet** Partner of the Year  
Western Region

2005 & 2006

**FileNet** BPM Innovation Award  
Winners

2004

**Cranel Imaging Distribution**  
**VarReward**

“Exceptional Growth and  
Leadership”

In the Document and Imaging  
Industry

## Certifications

All FileNet Products



Implementation Support Services

“Advantage Partner”

“Service Provider”

“.NET BPF Provider”



Five Star Vendor Partner



## INDUSTRY EXPERIENCE

- ◆ Manufacturing
- ◆ Utilities
- ◆ Business Services (all Industries)
- ◆ Financial Services
- ◆ Government
- ◆ Healthcare
- ◆ Retail

## ICI BPF APPLICATION SOLUTIONS

Claims Processing	Compliance	AP/AR/HR
Policy Services	Time Sheets	Capital Expenditures
Agent Tracking	Correspondence	Subscription/Broker
Proof of Delivery	Regulatory (MSDS)	Tax/Revenue Process
ISO - 9000	Patient Accounting	Remittance Processing
Application Monitoring	Medical Records	Grants and Research
Order Processing	Student Finance	Student Records
Leasing	Warranty/Claims	Water/Meter Billing
Environmental Health	New Business/UW	Council Minutes
Marketing	Incident Reports	Loan Origination

## TOTAL SOLUTION SUPPORT

PREVENTITIVE · MISSION CRITICAL · PROACTIVE

### BUSINESS CONTINUITY

- ✓ SINGLE POINT OF CONTACT
- ✓ OPTIONAL 24X7 OFFERING
- ✓ REMOTE SYSTEM ADMINISTRATION
- ✓ APPLICATION SYSTEM MONITORING

### LIFECYCLE IMPLEMENTATION PROCESSES

- ✓ BUSINESS CASE SERVICES
- ✓ IMPLEMENTATION SERVICES
- ✓ IT SUPPORT SERVICES
- ✓ PRODUCTION SUPPORT SERVICES

## CONTACT US TODAY!

➔ **888.82IMAGE**

### ICI CORPORATE OFFICE

7201 W. Oakland St. Suite 2  
Chandler · AZ · 85226  
888.824.6243

[www.ici-solutions.com](http://www.ici-solutions.com)

### REGIONAL OFFICE LOCATIONS

Dallas, Texas  
Minneapolis, Minnesota  
Indianapolis, Indiana

Nashville, Tennessee  
Richmond, Virginia  
San Diego, California

Hartford, Connecticut  
St. Louis, Missouri  
Seattle, Washington