

Email Archiving and Compliance Solutions

Capture Automation, Follow-up, Audit Trail and Management

ICI's "Compliance Solution" includes securing inbound, outbound and internal e-mails within the enterprise for both Microsoft Outlook and Lotus Notes environments as well as outside the organization via secure web based delivery.

Email has become one of the most valuable assets of every corporation... and now it is protected...

The passing of information has never been easier, IP, decisions, commitments, contracts, privacy information... all delivered with the click of a mouse. Now automation can protect those "valuable assets" and mitigate corporate liabilities.

Email Archiving/Compliance features include...

- ◆ Captures 97% of Enterprise Communication
- ◆ Captures Customer Communications
- ◆ Archives Record "conversations"
- ◆ Captures key decisions made by email
- ◆ Protects intellectual property
- ◆ Audit trail of e-mailed documents (75%)
- ◆ Confidence thresholds and escalation
- ◆ Automated follow-up
- ◆ Automated blocking
- ◆ AI compliance model
- ◆ Automated filing
- ◆ Automated Audit trail
- ◆ MS Outlook and Lotus Notes integration
- ◆ Leverages FileNet Records Manager



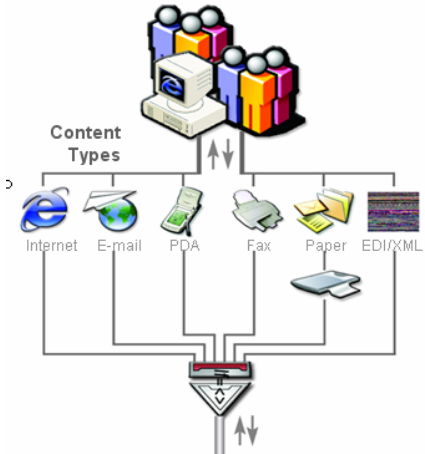
Compliance Benefits...

- ◆ Meets Regulatory Compliance (SEC;SOX;HIPAA;NASD, etc)
- ◆ Monitors user behavior
- ◆ Enforces corporate email policy
- ◆ Avoids the risk and high cost of SPAM and viruses
- ◆ Enables the communication and protection of sensitive material
- ◆ Mitigates risk of email exposure

The compliance solution which automates the capture, follow-up, audit trail, and management of the corporations email...

contact us today!

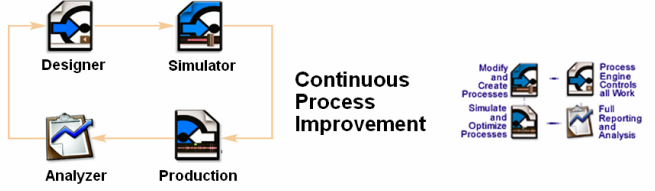
Front and Back Office
 Providers, Members, Agents/Brokers
 Claims, Enrollment, Customer Service



Content Management Components

- Image/Content Management**
Paper, Faxes, MS Office, Images, EDI, XML
- Records Management**
Compliance, Retention, Destruction
- Electronic Forms Creation**
Group Enrollments, Underwriting
- Web Content Management**
Provide, Share, Publish, Version

Business Process Management Components



Systems Integration



Configurable out-of-the-box applications provide for rapid deployment and expedited benefit attainment.

...Automated and fool proof.

Varied System Configurations

- ◆ Supports wide variety of deployments (single, multi-server environments)

Lifecycle Implementation Services

- ◆ Business Case Services
- ◆ Implementation Services
- ◆ IT Support Services
- ◆ Production Support Services

Business Continuity

- ◆ Single Point of Contact (SPOC); includes software, hardware, and application support
- ◆ Optional 24x7 Offering
- ◆ Remote System Administration
- ◆ Application System Monitoring

888.82IMAGE

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